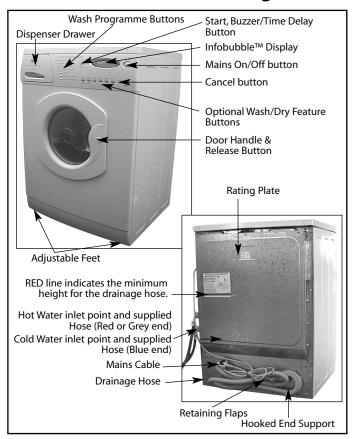
### **Getting to Know your Appliance**



### *Cleaning the Exterior:*

Use a damp cloth or silicon polish to clean the exterior surfaces of the

### *Cleaning the Door Bowl:*

Clean the internal surface of the door bowl regularly with a soft cloth. A build up of soap powder and water hardness residue may result in water leaking from the door.

DO NOT clean any part of the machine with abrasive cleaners, scouring agents, acids, chlorine based bleach or metal polish as they may cause damage.

### *Maintenance Wash:*

We recommend a maintenance wash 2 or 3 times a year to avoid a build up of greasy deposits and water hardness residue Simply run wash programme 'C' without any laundry in the drum, using the usual amount of detergent.

### Automatic Features:

### Intelligent Care:

Takes care of your laundry by monitoring your machine's performance. Prevents your machine spinning with an uneven load and reports any specific problems on the Infobubble™ display. Temperature Sensed Fill:

Makes the best use of the existing hot water supply, saving energy, time and money

Auto Creasecare: Reduces creasing on any wash programme by gradually reducing the water temperature towards the end of the wash programme. Profile Spin:

Less water, less creasing and less ironing. Gradually steps up the spin speed for the most efficient water extraction. *Pulse Spin:* 

Reduces wear and tear on your laundry. A long, steady spin is followed by a 30 second burst at the maximum speed for your machine, to enable safer, more efficient water extraction.

There will be a 2 minute spin about 20 minutes after the drying programme has started; this improves the drying performance. NOTE: This feature will not operate if you have selected a combined Wash

& Auto Dry Programme for synthetic fabrics.

nfobubble™ Display:

The Infobubble™ displays your selected wash programme, optional wash features selected and shows you exactly where you are in the washing cycle.

### **Key Contacts**

### **After Sales Service**

Over 1200 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and

### **Repair Service and Information Desk**

UK: 08709 066 066 (Open 8 to 8 Mon - Fri, 8 to 6 Sat, 10 to 4 Sun & Bank Holidays) www.theservicecentre.co.ul Republic of Ireland: 1850 302 200

Note: Our operators will require the Model number and Serial number.

### **Extended Warranties**

UK: 08709 088 088 (Open 8 to 8 Mon - Sun www.theservicecentre.co.uk Republic of Ireland: 1850 502 200

### **Genuine Parts and Accessories**

UK: 08709 077 077 (Open 8-30 to 5-30 Mon - Fri & 9 to 12 Sat) www.theservicecentre.co.uk Republic of Ireland: (01) 842 6836



### **Hotpoint guarantee**

### "Satisfaction guaranteed or your money back"

We give you a unique 'satisfaction guaranteed' promise - valid for 90 days - after you have purchased your Hotpoint appliance. If there is a technical problem simply call Hotpoint

Repair service or visit our web-site at

www.theservicecentre.co.uk and where necessary, we will arrange for an engineer to call. If the technical problem is not resolved under this guarantee, we will replace your machine or, if you prefer, give you your money back.

All Hotpoint appliances carry a fully inclusive 12 month parts and labour guarantee as well as free replacement parts for the first 5 years (except microwaves, selected integrated appliances and cooker hoods, which have a one year guarantee) provided that they are fitted by a Hotpoint

### **Guarantee terms and conditions**

Your guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to the following provisions that your appliance:

- Has been installed and used correctly in accordance with this instruction booklet
- Has been used solely for domestic purposes and is located on domestic premises (ie. not for commercial or trade
- Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
- Has not been subject to misuse, accident, modified or repaired by anyone other than one of our own service

For pre purchase information on any other Hotpoint



### **Recycling & Disposal**

Information

As part of Hotpoint's continued commitment to helping the environment Hotpoint reserves the right to use quality recycled components to keep down

### Please dispose of packaging and old appliances carefully.

To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

### **After Sales Service**

### "No company is better positioned to offer an after sales service on a Hotpoint appliance than us - the manufacturer".

As part of our commitment to you, all Hotpoint appliances have the added benefit of a fully inclusive parts and labour guarantee for the first 12 months. In addition to this you also have the advantage of free replacement parts for the first 5 years when fitted by a Hotpoint engineer. When the 12 months parts and labour guarantee expires we offer the following after sales service options:

### **Repair Service and Information Help Desk** UK: 08709 066066

www.theservicecentre.co.uk Republic of Ireland: 1850 302 200 Note: Our operators will require the Model number and the Serial number of your appliance.

Available 364 days a year with a fast, effective and value for money service. We have the largest white goods repair service in the UK with over 1200 of our own fully trained engineers. All repairs include a parts and labour guarantee for 12 months from the date of the repair. If you require any information or have any questions about your appliance, our operators are on hand with help and advice. All this ensures that you will receive the best available after sales service

### **Extended Warranties** UK: 08709 088 088

www.theservicecentre.co.uk Republic of Ireland: 1850 502 200

possible.

Whether you have just one or a number of Hotpoint appliances in your kitchen, we offer two service cover plans to give you total peace of mind.

• Repair Protection Plan - FREE service repairs for a single Hotpoint

appliance during the period of cover. - FREE service repairs for all your Hotpoint appliances less than 8 years old. Kitchen Cover

> Genuine Parts and Accessories UK: 08709 077 077

www.theservicecentre.co.u Republic of Ireland: (01) 842 6836

A wide range of genuine parts and accessories are available from our hotline or through our web site.

Genuine parts and accessories, extended warranties and service repairs are all available on our web-site at:



www.theservicecentre.co.uk

General Domestic Appliances Limited, Morley Way, Peterborough, PE2 9JB.

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### Hotpoint

### **INSTRUCTIONS FOR INSTALLATION & USE**

Hotpoint recommends, for your own safety and to ensure you get the best possible results from your Washer Dryer, you read through this booklet and follow these steps thoroughly.

STEP 1 Electrical Guide

STEP 3 Dispenser Drawer

Choose a location for your washer dryer,

where possible on a solid floor, with the electrical sockets and water supply taps

Allow sufficient space: 600mm width,

600m depth and 900mm height.

DO NOT install in a bath or shower

WARNING: This appliance must be earthed

Read through this section to familiarise

compartments within the dispense

NOTE: Always follow manufacturer's dos

All available optional wash features are

explained within this section - These allow you to adjust your selected wash

NOTE: In addition to the temperature of the oming water, the selection of optional wash features will affect the

STEP 7 Drying Guide

ADJUSTED SO THE MACHINE STANDS FIRM AND LEVEL.

YOUR MACHINE WILL BE NOISY IF THE TWO FRONT FEET ARE NOT

STEP 5 Using your Machine / Options Guide

programme to suit your needs

yourself with the different

easily accessible

WD72, WDM73



STEP 2 Installation Guide Dispose of packaging material in a safe place and remove any labels.

> Please read instructions thoroughly to ensure you understand each stage efore you begin. er you may be charged for a service call if a

### STEP 4 Wash Guide

A wash chart is provided to help you to select your required programme

> Examples are given for the maximum vashing load weights for different fabric types.

### STEP 6 Wash & Dry Programme



A guide to drying times is provided for ndependent drying programmes, along with a list of items not suitable for umble drying.

Examples given for the maximum drying oad weight for different fabric types

### STEP 8 Troubleshooting

Electromagnetic Compatibility - 89/336/EEC, 92/31/EEC & 93/68/EEC



READ BEFORE SERVICE!

Please refer to the Troubleshooting section if you have any problems when using your washer drver. There may be nothing wrong!

Low Voltage Equipment - 72/23/EEC & 93/68/EEC

the plug. You should therefore wire it as shown:

ACCORDANCE WITH THE FOLLOWING CODE:

IMPORTANT: WIRES IN THE MAINS LEAD ARE COLOURED IN

colonred black.

terminal marked 'N' or

symbol ÷, or coloured

wire to terminal marked 'E

Green and yellow (carth)

WOII9Y/N99YD

Changing the Plug

by a qualified electrician.

1K: 08\03 099 099 or

Changing the Mains Lead

Blue (Neutral) wire to

green and yellow.

C E marking certifies that this appliance conforms to the following

correspond with the colour of the markings identifying terminals in

If you change the plug, the colour of wires in the mains lead may not

WARNING: To avoid a shock hazard do not insert the discarded plug into

Cut off and dispose of the supplied plug if it does not fit your socket.

charge will be made. it is strongly advise that this work is carried out

Republic of Ireland on: 1850 302 200

If you have damaged the existing lead or require a longer one a

A special lead can be ordered from Hotpoint Service

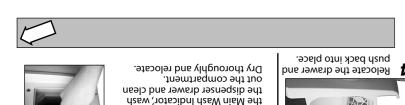
Neutrai

Farth

Read the rest of these instructions to get the best from your appliance, remember to fill in your guarantee registration Keep this Book in a safe place for quick reference.

marked 'L' or coloured red.

of 9suf bevordge ATSA AEF



Remove the drawer, see 'Changir μανει ιεθημαιίλ: is advisable to clean the dispense! compartments:

Cleaning the Dispenser Drawer &



evel indicated. mot exceed the maximum we recommend that you do the compartment. Pour fabric conditioner into



manufacturer's dispensing you use the detergent results we recommend that io gcuieve optimum wasn

Ju9DJ9J9( Dispensing Powder



t reached its stop. Pull the drawer out unt :woiad nwon

escure.

zi ti gnirusna, biupid

rotate and reposition

indicator out of slots,

igtch and remove the

Liess down on button,

A Lift the main wash

nain wash indicator as letergent, reposition the . Non misu 10 nse jidnig owder detergent only. has been fitted to dispense The main wash indicator

Wash Indicator: yanging the Main



THIS WILL TAKE APPROXIMATELY 2hours 30minutes TO COMPLETE

SELECT A 95° WHITE COTTON WASH PROGRAMME (refer to STEP 4).

see KEY CONTACTS).

of machine.

your local Hotpoint authorised Service Centre or by calling the

it aldalieve si jotqaba liit bio

if you hαve no hot water supply.

Blue fill hose end to inlet value marked 'C' on rea

inlet valve marked 'H' and the angled end of the

angled end of Red or Grey fill hose end to the

III Turn off the water supply taps and connect the

and turn on water supply to check both hot

Blue fill hose end to the Cold water supply tap.

to the Hot water supply tap and straight end of

and cold water supplies are running freely.

Hold free end of each hose over a bucket

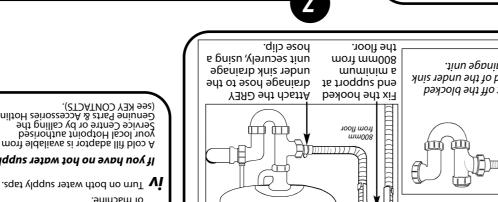
TO CHECK ALL PARTS OF THE INSTALLATION AND TO THOROUGHLY

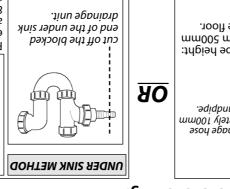
YADNUAJ YNA TUOHTIW

CLEAN THE INSIDE OF YOUR MACHINE:

**..**YGA3R..

WITHOUT ANY DETERGENT





take care not to trap or kink the

Move your machine into position,

extension leads are not used.

NOTE: Hotpoint recommend

PLUG YOUR MACHINE INTO AN ELECTRICAL SOCKET WHICH IS

CONNECT TO THE POWER SUPPLY...



EASILY ACCESSIBLE. SWITCH ON

\*see Getting to Know your Appliance **INDICATOR LINE\*\*** LEVEL TO, OR ABOVE THE 'PLUMBING HOOKED END SUPPORT IS FIXED YOU USE, MAKE SURE THAT THE WHICHEVER DRAINAGE METHOD DO NOT REMOVE IT.

stop them coming loose.

stands firm and level.

The spring on each foot will

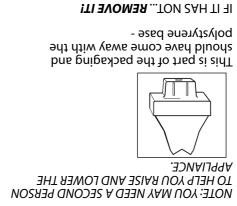
clockwise until the machine

Turn one or both front feet

ALONG THE GREY DRAINAGE HOSE, **WOVE THE HOOKED END SUPPORT NOTE: ALTHOUGH YOU MAY NEED TO** 









LEVEL?...

by colour coding or the marking on base of plug. holder down into locked position. Correct replacement is identified vertical position and lift fuse out. To replace, insert fuse and push fuse ATZA bna (AE1 as to se, only those rated at 13A) and AZZA pou need to replace the fuse, only those rated to BS1362 should be used. To change fuse lift holder to

WARNING: Do not use the plug unless the fuse holder is in locked position.

Your appliance comes fitted with a plug and a 13 amp (13A) fuse. If

WARNING: The appliance must be earthed.

Electricity Supply STEP 1

STEP 3 The Dispenser Drawer

Installation

STEP 2

**IMPORTANT INFORMATION:** The temperature of the incoming war programme times.

)						
ITCL	Codes	Fabric	Temp. °C	Full Load	Programme Time (mins) based on hot and cold fill	Approx. Max Spin Speed depending on model
4	/36/	White cotton & linen without special finishes.	95	5kg	120 - 140	1200rpm
8	/09\	Colourfast cotton, linen or viscose without special finishes	09	5kg	150 - 170	1200rpm
C	/40/	Non-colourfast cotton, linen & viscose	40	5kg	70 - 80	1200rpm
۵	/20/	Coloured nylon, polyester, acrylic/cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures	50	3kg	00 - 70	900rpm
ш	40/	Acrylics, acetates & tri-acetate blends of these fabrics with wool, polyester/wool blends	40	3kg	50 - 60	900rpm
щ	40/	Woollen blankets, wool mixtures with cotton, rayon or silk. Shrink resistant machine washable wool	40	2.7kg 1.4kg	55 - 65 40 - 50	900rpm 900rpm
9	/ 30 /	Silk & printed acetate fabrics with colours not fast at 40°	30	1.4kg	35 - 40	900rpm
	l	Refresh programmes	warm	0.9kg	30 - 35	900rpm
		For gentle wash, rinse & spin options see STEP7.	ons see Si	EP7.		

Time Delay

Gives you the option to delay your wash programme from 1 to 18 hours.

Note: When the button is released the prog and the Infobubble™ will display Starting'

Variable Spin
Press Action
Button

Bioprofile St. 40°C

Increases water temperature at stages to ensure maximum wash performance from your biological detergent.

3kg

22 Reduce spin speed by 100rpm intervals to 8 Hold 400rpm or '0' (no spin).

Timesaver ft 40°C

Saves up to 25 minutes on lightly soiled items by reducing the wash & spin time of any programme.

Variable Rinse ● Not available with Programme 'F'.

Add a rinse for sensitive skin.

Delete a rinse to save time and water.

Return to normal programme setting.

Var. Temp ଛ ଏଓଂ୦

Reduce programmed temperati intervals to a minmum of 30°C

Variable Temperature
Press Action
Button

Wash & Auto Dry Programme

STEP 7

Close door by applying pressure at the 2 o'clock position.

8

7

Lets you know when the programme has finished or when Rinse Hold is activated.

Fabric Care

up to 120 mi

x1 Selects low heat programm
x2 Selects full heat programm
Note: To increase drying time by 10 min.
press and hold button.

Start, Buzzer / Time Delay
Press Action
Button

Rinse Hold

Minimises creasing of silk by suspending wash load in final rinse water.

Note: To spin, press the 'Rinse Hold' button ago will remind you to do this, or select the buzzer

Drying Programme / Drying Time ■ Not available with Programme 'F.

**NOTE:** If pressed when setting 'Time Delay' or when time delay is active, time delay is cancelled but the selected wash programme optional wash features will remain, the Infobubble<sup>™</sup> will display these. Press start to proceed with the programme.

Rinse Hold / Fabric Car ■ Not available with Progr

To start the selection again, press and Infobubble™ will display 'Select Progr

Cancel Button

Optional Wash Features

For heavily soiled loads, press and hold the required wash program button until a second beep is heard, the infobubble  $^m$  will display  $^m$  Prewash' and  $^{\omega}$ .

To cancel, press the wash be heard.

Button Selection: To select, press buttor Press again to cancel.

Interlocking Door System:

Indicator Light... When 'START' is pressed the door will lock and a  $\ \ \mathbb{S}$  symbol will displayed in the Infobubble<sup>TM</sup> throughout the programme. Approximately 1-2 minutes after the programme has finished the symbol will disappear and the door can be opened.

WARNING: Do not attempt to open displayed in the Infobubble™

ng Programme

Choosing a Dry

STEP 6

Natural

Time Setting (approx. mins)
IRON DRY FULL DRY
50-60 80
30-40 50

Programme
Selector Setting
SPIN HEAT
Colong : High

2.5kg max.

B,C,D & E

Programme Dry Weight Load

② Short ► Low ② Short ► Low

2kg max

F,G & H

- ftems Not Suitable for Tumble Drying:

   Garments with the ITCL code ⊠
  DO NOT TUMBLE DRY.
   Woollens.
   Large bulky items eg. quilts, bedspreads, pillows etc... expand when dry, preventing air flow through the appliance.
   Items containing plastic film, foam rubber or rubber like materials eg. pillows, cushions, PVC rainwear or inflammable articles which contain inflammable suiffam with hair lacquer
   Fibreglass (eg. some types of curtains).
   Items which have been dry cleaned.

- IMPORTANT INFORMATION: A 10 minute 'Cool Tumble' phase at the end of each drying cycle allows fabrics to gently cool down, minimising creasing.
  - All fabrics contain a little natural moisture even when 'dry', this should not be lost if the clothes are to remain soft and fluffy. If clothes are subjected to extreme drying the tend to wrinkle and consequently need more ironing than usual. As clothes feel damper when warm, allow for this when removing items before the 'Cool Tumble' phase is complete. itic Features. machine incorporates a 'Dry Spin' feature, see

    - **NOTE:** After you have dried a particularly fluffy' load, or if you have used appliance as a dryer only, remove the load then run a'rinse and spin' cycle flush fluff out of the pipes. This appliance does not have a filter for you to clean.

### ring Programme 4 Independent Dry



Close the door by applying pressure at the 2 o'clock position.

Select optional wash 8 dry features (STEP 5), you will hear a beep and the Infobubble<sup>TM</sup> will display the selection.

De careful not to touch the drum at the top as this area gets hot duridrying.

If your appliance is not permanently plumbed in, turn on the cold water supply for use only where to the appliance and hook the drain hose water is used for the over the sink to enable the condensing cleaning process.

Press 'START', the door will lock and the  $\mathbb{R}$  symbol will appear in the Infobubble<sup>TM</sup> throughout the wash & dry programme.

On no account should liquid fabric conditioner be added during the drying process.

Misuse of the dryer may crea a fire hazard.

wash programme the Symbol will disappear and the door can be opened.

## ntle Wash. Rinse & Spin Options for

Press Infobuk Button Display Ž

### Press 'START', the doo will lock and the $\ \mathbb{R}$ symbol will appear in the Infobubble $^{\text{IM}}$ throughout the wash & dry programme. select optional wash & dry features (STEP S), you will hear a beep and the Infobubble<sup>rm</sup> will display the selection. Do not overload the appliance! It may damage laundry and reduce the quality of the wash. Select optional wash programme (STEP 4), you will hear a beep and the Infobubble<sup>TM</sup> will display the programme information.

Do not use a dosing ball to dispense detergent when using a wash and auto dry programme.

	Variable Rinse		No options.		No options		ilks 30°C	
ogramme o	Rinses & Slow Rinse for hand washed Variable Rinse Spin 800 delicates / acrylics or as an extra rinse after programmes 'D,E & G.'		Spin for hand washed cottons or as an extra spin for programmes 'A, B & C'		Spin for hand washed woollens or as an extra spin for programme 'F'.	Spin for hand washed delicates or as an extra spin for programmes 'D,E & G'.	<b>NOTE:</b> Returns Infobubble <sup>™</sup> display to Silks 30°C	
1015110	Rinses & Slow Spin 800		Super Spin 1200		Wool Spin 1000	Slow Spin 800	NOTE: Return	
	×5		9×		×	8 X	8×	
	Options Available	Available Rinse Hold, Fabric Care, Variable Rinse, Variable Spin & Time Saver.		No options.	Variable Rinse.	Variable Rinse.		
	ubble™ Description ay	Gentle Wash for Silks.		sh 40°C A very quick light wash No options. for freshening up.	Rinse for hand washed Variable Rinse. cottons or as an extra rinse for programme 'F'.	Rinse for hand washed Variable Rinse. woollens or as an extra rinse for programme F.		
	ubble™ ay	0°C		sh 40°C	& Spin	Rinses n 1000		

# nation and general product advice can be found on our website, visit: www.theservicecentre.co.uk/help - More 'Troubleshooting info

eshooting

Troubl

STEP 8

MY MACHINE DOES NOT PUMP OUT WATER (E15)

MY MACHINE WILL NOT START

## Washcare Tips:

MY MACHINE MAKES A NOISE OR VIBRATES IN A SPIN PROGRAMME.

Do not overload the machine (maximum load 6kg). In addition to reducing the quality of the wash, this may also damage your laundry and the machine.

We strongly recommend that you do not wash underwired bras in this machine. Should the wires become detached it could cause damage to your clothes and the machine. If the washcare label states that the bra is machine washable, then we advise placing it in a sealed pillow case or a similar washbag. Remember, you will be charged for a service call resulting from a detached bra wire.

Check all loose items, such as coins, have been removed from the laundry.

block been erneath the

Has the polystyrei removed from ur machii

: bolts been e machine?

Have both transit boli removed from the ma

- wire.

  Do not use the machine if the item to be washed does not have a wash label.

  Before washing laundry we recommend that you do the following:

  Or Pre-treat awkward stains with washable treatments.
  Do not wash any items that have previously been treated with solvents.

  Close zips, fasten belts, tie strings and close press studs to prevent tangling.

  Empty ALL objects from pockets as they may damage the clothes and the machine



Was a short spin programme used on a non-synthetic load.

MY LAUNDRY HAS NOT SPUN DRY.

- MY MACHINE STOPS BEFORE A SPIN PROGRAMME. Did the water pump out?
  If not see 'MY MACHINE DOES
  NOT PUMP OUT WATER. There has been an unbalanced load and the machine could not spin.
  Redistribute the clothes by hand and select a spin only programme.
- Has the drain hose been installed correctly?

  Are the drainage unit, standpipe or under sink connections free from blockages?

  Has 'Rinse Hold' been selected?

  The light will flash until the button is pressed again. See STEP 2: Installation
  Clear any blockages that have been found Is the machine contained as sink waste sy Is the machine plugged in and switched on?

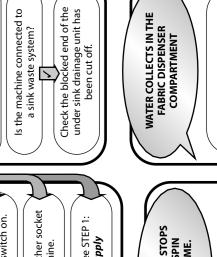
  Is the socket OK? Test with another appliance to check. Close the door. Choose a programme and then press start.

  Did the 'door indicator' light come on after 2 seconds?

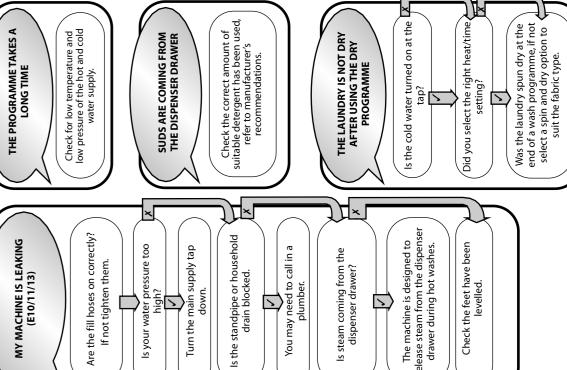
  Check that a time delay has not been set on the machine. If possible use another socket for the machine. Plug the machine in and turn the socket switch on. If not replace it, see STEP 1: Electricity Supply another appliance to check. Is the sock another ap

Have you adjusted the feet stabilise the machine?

See STEP 2: Installation



WATER COLLECTS IN THE FABRIC DISPENSER COMPARTMENT Clean fabric dispenser drawer See STEP 3:**'The Dispenser Drawer**'.



**ERROR CODES** 

E10/11/13

Water will not pump out -See 'MY MACHINE DOES NOT PUMP OUT WATER' Door is not closed proper Pressure at the 2 o'clock position until door clicks. E17

High water level -Disconnect or turn off the water supply, then call for a Service Engineer. Motor Drive Problem -Run the programme again, if problem persists call for a Service Engineer. Call for a Service Enç E16

Call for a Ser

If your machine is still not working contact: Repair Service and Information Desk UK 08709 066 066 Republic of Ireland 1850302 200

You will be asked for the following details: Name and Address, Post Code, Telephone Number, Date of Purchase, Colour and Model/Serial Numbers - which can be found on the inside of the door.

Clear and precise details of the query or fault.